



# ENTREPÔT

TRAINING INSTITUTE

Part of Entrepôt Group

# SPOKEN ENGLISH

## INTERMEDIATE CONVERSATION

Move beyond basic phrases into confident conversations.

**Practical | Interactive | Instructor-Led**

**CONNECT. EXPRESS. PARTICIPATE.**

# COURSE SUMMARY

Designed for learners who can manage simple English but want smoother conversations, stronger vocabulary, better listening and clearer communication at work and in social settings.



## YOUR SPEAKING JOURNEY

- 1 Learn useful language
- 2 Practise in every class
- 3 Get individual feedback
- 4 Speak with more confidence

**Speak more. Practise more. Progress every day.**

# LEARNER PROFILE

## WHO SHOULD ATTEND?

- Learners comfortable with basic introductions and common questions
- Working professionals seeking conversational confidence
- Job seekers preparing for interviews and group discussions
- Students who want clearer, longer spoken responses

## ENTRY LEVEL

Ability to make basic sentences and understand familiar everyday conversation; placement assessment recommended.



# COURSE SYLLABUS

Intermediate Conversation | Modules 1-4

## 01 Conversation Fluency Foundations

- Extending answers and keeping conversations going
- Active listening and useful follow-up questions
- Small talk, turn-taking and topic changes

**IN-CLASS ACTIVITY | Two-minute partner conversations with peer feedback**

## 02 Grammar for Natural Speaking

- Present, past and future forms in conversation
- Comparisons, modals and conditionals basics
- Connecting ideas with because, although and however

**IN-CLASS ACTIVITY | Story reconstruction and opinion exchange**

## 03 Pronunciation and Listening Skills

- Sentence stress, intonation and connected speech
- Listening to different speaking speeds and accents
- Clarification and confirmation strategies

**IN-CLASS ACTIVITY | Audio shadowing and listening detective**

## 04 Describing Experiences and Ideas

- Explaining experiences and memorable events
- Discussing plans, goals and preferences
- Giving reasons, examples and short explanations

**IN-CLASS ACTIVITY | Personal story circle and photo prompts**

# COURSE SYLLABUS

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Intermediate Conversation | Modules 5-8

## 05 Social and Situational English

- Making arrangements, invitations and suggestions
- Managing misunderstandings politely
- Solving common travel and service problems

**IN-CLASS ACTIVITY | Travel disruption and customer service role-play**

## 06 Workplace Conversation

- Meetings, updates and collaborative discussions
- Professional phone/video conversations
- Explaining tasks and reporting progress

**IN-CLASS ACTIVITY | Mock team meeting and update briefing**

## 07 Opinions and Collaborative Speaking

- Agreeing and disagreeing respectfully
- Comparing choices and proposing solutions
- Group decision-making and basic negotiation

**IN-CLASS ACTIVITY | Decision challenge and moderated group discussion**

## 08 Integrated Conversation Workshop

- Improvised speaking and scenario response
- Short structured presentations with questions
- Personal feedback on fluency and accuracy

**IN-CLASS ACTIVITY | Three-minute talk and assessed role-play**

# PRACTICAL LEARNING

## CLASSROOM ACTIVITIES

- Rotating conversation partners
- Mock meeting and workplace update
- Problem-solving in small groups
- Travel and service recovery role-plays
- Three-minute individual presentation
- Fluency feedback and recording review

## LEARNING OUTCOMES

- Sustain everyday and workplace conversations with confidence
- Explain experiences, plans and opinions with examples
- Participate in meetings and small-group discussions
- Handle routine service issues and misunderstandings
- Use clearer pronunciation and more varied expressions

### Training method

Instructor demonstrations, pair practice, group tasks, guided feedback and a final speaking assessment.

## CONTACT US

### LET US HELP YOU FIND YOUR VOICE

Enquire about our Spoken English Intermediate Conversation programme. Build your communication skills through structured practice and real-life speaking activities.

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